



THE INTERNATIONAL CERTIFICATION NETWORK

# CERTIFICATE

**IQNet and  
AENOR**

hereby certify that the organization

**ZUGAZTEL, S.A.**

CL ISLAS CANARIAS, 21 3º PLANTA.  
48015 - BILBAO  
(VIZCAYA)

for the following field of activities

- Information systems supporting proceeded for the:
- Design and development of the telephone infrastructures for citizen's advice .
  - Registration, recording and digitalization of documents service.
  - Remote citizen's advice, via phone and telematic systems.
- According to the current statement of applicability.

has implemented and maintains a

**Information Security Management System**

which fulfills the requirements of the following standard

**ISO/IEC 27001:2007**

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*Registration Number:* **ES-SI-0002/2013**



*Michael Drechsel  
President of IQNet*

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Chief Executive Officer*

**AENOR**

Asociación Española de Normalización y Certificación

**AENOR**

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