

# Certificate

AENOR has issued an IQNET recognized certificate that the organization:

**ZUGAZTEL M.P, S.A.**

**ISLAS CANARIAS, 21.  
48015 - BILBAO  
(BIZKAIA)**

has implemented and maintains a/an  
**Quality Management System**

for the following scope:

**Design and development of multi-channel infrastructures for user services.  
Document registration, recording and digitising service.  
All-channel remote user services.  
Digital marketing service: coordination, planning, publication, monitoring and follow-up of social  
media and digital contents.**

which fulfils the requirements of the following standard

**ISO 9001:2015**

*First issued on: 2011-11-18 Last issued: 2023-11-18 Validity date: 2026-11-18*

**Registration Number: ES-1141/2011**



**Alex Stoichitoiu**  
President of IQNET



**Rafael GARCÍA MEIRO**  
CEO

**AENOR**  
Confia

This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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**AENOR** Spain **AFNOR Certification** France **APCER** Portugal **CCC** Cyprus **CISQ** Italy **CQC** China **CQM** China **CQS** Czech Republic  
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Austria **SII** Israel **SIQ** Slovenia **SIRIM QAS International** Malaysia **SQS** Switzerland **SRAC** Romania **TSE** Türkiye **YUQS** Serbia

\* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)